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UNITED STATES DISTRICT COURT CENTRAL DISTRICT OF CALIFORNIA, WESTERN DIVISION

RIGHTS, et al.,	CASE NO. 2:20-cv-02291 DOC (KES)
Plaintiffs,	COUNTY OF LOS ANGELES' QUARTERLY STATUS REPORT PURSUANT TO SETTLEMENT
V.	AGREEMENT (FOR THE
CITY OF LOS ANGELES, et al.,	QUARTER ENDING SEPTEMBER 30, 2024)
Defendants.	Assigned to the Hon. David O. Carter and Magistrate Judge Karen E. Scott

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Pursuant to the Settlement Agreement between LA Alliance for Human Rights and other plaintiffs (collectively, "Plaintiffs") and the County of Los Angeles ("County") and its addenda [Dkt. 646] ("Agreement"), the County hereby submits its Quarterly Status Report pursuant to Section D.9 of the Agreement. As explained herein, the County has met or exceeded the milestones set forth in the Agreement.

KEY ACHIEVEMENTS I.

The County's Support For Plaintiffs' Settlement With The City

Supportive Services For City Housing Clients

Section D.9(i)(1) of the Agreement states that "[u]pon receiving information from City at least 30 days before a quarterly report is due," the County will report on "support services for interim and permanent supportive housing units," including "what services have been provided, and numbers of PEH accessing services. County shall have no responsibility to confirm or otherwise verify the accuracy or completeness of the information provided to it by City or on behalf of City."

(a) Support Services Provided

The County currently supports the settlement between Plaintiffs and the City by funding a suite of "mainstream" services provided by the Departments of Health Services (DHS), Mental Health (DMH), Public Health (DPH), and Public Social Services (DPSS) to clients residing at the interim and permanent supportive housing units created by the City pursuant to its settlement with Plaintiffs. These mainstream resources include

- Healthcare Services: DHS operates a network of hospitals, centers, and clinics at which people experiencing homelessness ("PEH") enrolled in the City settlement beds in need of healthcare can obtain a range of clinical medical services including emergency/urgent care, inpatient, and outpatient services.
- Mental Health Services: DMH provides a spectrum of specialty mental health services to eligible PEH with moderate to severe mental health conditions, include assessments, case management, crisis intervention, medication support, peer

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support and other rehabilitative services.

- Substance Use Disorder (SUD) Services: The Substance Abuse Prevention and Control (a division of DPH) offers a diverse set of programs and services including prevention, harm reduction, and treatment services.
- Public Social Services: DPSS administers the following income supports and other financial assistance programs to eligible PEH in the City's new interim and permanent supportive housing:
- CalFresh (CF): CF (nationally known as SNAP) improves people's nutrition in low-income households by increasing their food-buying power so that they can purchase sufficient food to meet their household's nutritional needs.
- Medi-Cal (MC): MC is California's healthcare program that provides comprehensive health coverage for people with low or no income.
- General Relief (GR): GR is a County-funded program that provides cash aid if you are an adult without any income or resources, and children in certain special circumstances who are ineligible for federal or State programs.
- Skills and Training to Achieve Readiness for Tomorrow (START): START (previously known as GROW) provides employment and training services to help participants obtain jobs and achieve self-sufficiency. Participation is mandatory as a condition of aid for GR but voluntary for CF participants.
- California Work Opportunity and Responsibility to Kids or CalWORKs (CW): CW provides temporary financial assistance and employmentfocused services to families with minor children whose income and property are below State maximum limits for their family size.
- Welfare-to-Work (WtW): Now referred to as Greater Avenues for Independence (GAIN), this program helps California Work Opportunity and Responsibility to Kids (CalWORKs) participants prepare for and find employment. Services include job finding workshops, supervised job search, vocational assessment, remedial education, vocational skills and training, and work experience.

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Post-employment services are also available to help employed participants retain their jobs, work toward a better one, and ultimately move to financial independence.

- CalWORKs' Child Care Program: The CalWORKs Child Care Program reimburses childcare services for current and former participants who are working or participating in a County-approved WtW activity.
- Homeless-Temp: A homeless CW family can receive from \$85 up to \$145 per day (depending on the Assistance Unit's ["AU"] size) for temporary shelter in a commercial establishment (e.g., hotel, motel), a paid shelter, or with a person or establishment with whom the AU has entered into a short-term lease, sublease, or shared housing agreement. Temporary Homeless Assistance provides temporary shelter payments in increments for up to sixteen (16) cumulative days of benefits within a 12-month period.
- Countywide Benefits Entitlement Services Team (CBEST): CBEST is a DHS-administered program that assists eligible individuals with applying for public disability benefits, such as Supplemental Security Income (SSI), Social Security Disability Insurance (SSDI), Cash Assistance Program for Immigrants (CAPI), and Veteran Administration (VA) Disability Compensation. This team is comprised of benefit advocates, clinicians, and legal partners who work with clients to support successful disability benefit connections, which may entail accompanying clients to health and mental health services to document their disability; assisting clients in obtaining other documents necessary to complete their benefits applications; completing and submitting applications for the above-listed benefits; liaising with the Social Security Administration, California Department of Social Services Disability Determination Services, and the Department of Veterans Affairs regarding pending applications; appealing benefits denials or challenging postaward suspensions and termination of benefits; as well as conducting initial assessments and linkages to other case management, housing, health, mental health, or substance abuse services to which CBEST clients may be eligible.

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At the City's new permanent supportive housing sites, DHS also provides Intensive Case Management Services (ICMS). ICMS is available only to residents of permanent supportive housing, and are designed to assist permanent supportive housing clients in achieving and maintaining their health, mental health, and housing stability. For each client, the intensive case manager serves as the central point of contact through which care and services are coordinated to assist the client in stabilizing in their new housing environment, and remaining housed, which may include referrals to mental and physical healthcare services as well as eviction prevention, connection to disability benefits, rental subsidies, and assistance with life skills, job skills, and volunteer, educational and vocational opportunities.

These mainstream services go hand-in-hand with those offered by the City's housing providers to successfully transition PEH to stable housing. Providers, particularly interim housing providers, play a vital role in assisting clients to access mainstream services. For example, the CBEST intake form requires coordinators to ask personal questions attendant to assessing eligibility for disability benefits. Site operators' ongoing relationship with clients may allow them to de-escalate challenging situations during program intake.

The County is always working to strengthen partnerships between County Departments and providers to foster effective and efficient coordination. When a new site opens, each of the mainstream Departments performs a site visit to connect with the new provider and educate them on how to connect clients to County services. In advance of a site visit, Department staff and the housing provider may discuss the parameters of the County services and coordinate the Department's provision of on-site services. The provider typically provides the Department with a roster of current clients against which it can screen for existing program enrollment and/or eligibility, to prioritize on-site engagement with clients who were not already enrolled in mainstream services to which they are potentially eligible.

The provider is also responsible for engaging on-site participants to assess

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participant interest and eligibility, obtaining any client authorization/consents to share personal information with County Departments, creating a schedule of participants for engagement during a site visit, arranging for secure on-site facilities where County Departments may engage in confidential conversations with clients, and being present to support clients in connecting with County Departments. Housing providers are encouraged to continue assessing future clients for possible eligibility for mainstream services and submitting referrals as needed. With respect to continuous benefits like those administered through DPSS, interim housing providers are in the foremost position to maintain documentation of redetermination dates to prevent eligibility and service disruption, monitor deadlines, and assist clients to take necessary steps to apply or retain their benefits.

The County is in the process of transitioning to a new model of service connection between new interim housing sites and the County Departments that provide mainstream services, the Interim Housing Outreach Program (IHOP). IHOP is a cross-agency collaboration among DHS, DMH, and DPH, which operate regional, field-based, multidisciplinary teams to address gaps in behavioral health and physical health services among PEH who are living in interim housing. These teams will now have the ability to perform more comprehensive assessments of PEH in interim housing settings and refer them to mainstream services, including services for higher acuity PEH. IHOP teams will also be able to provide providers with training and technical assistance to better support clients. An IHOP team visited the City's Highland Gardens site in July 2024.

(b) Number of PEH Accessing Services

As the County has explained, the County does not have a roster identifying the PEH who reside in City housing created pursuant to its settlement agreement with Plaintiffs, which the County needs in order to report on the services provided by County Departments to that population of PEH during the reporting period. Without such a roster from the City that spans an entire quarter, the County cannot

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supply a complete picture of mainstream service enrollment by housing site. For example, referrals/connections to County mainstream services occur on a continuous basis and, with the exception of ICMS, are not contingent on a client's stay in any specific housing site or type. Some clients are enrolled in mainstream services prior to placement in the new City beds as the result of earlier referrals or contacts with County outreach and benefits eligibility teams.

In August 2024, the County requested that the City provide a roster of clients served at the City's interim housing. The City informed the County that the Los Angeles Homeless Services Authority (LAHSA) had this data. During the last quarter, the County was able to successfully coordinate with LAHSA to obtain information regarding the clients of the new City interim housing sites/beds. Attached as **Exhibit A1** is a summary of the above-described County mainstream services accessed during the reporting period by residents of that interim housing, including the additional level of detail regarding DPSS requested by Plaintiffs and the City during a conference among the Parties on October 9, 2024. The same level of detail is not replicable for the clinical services provided by other Departments in light of applicable regulations governing the disclosure of personal health information and information regarding substance use treatment services in particular, including HIPAA and 42 C.F.R. Part 2.

As noted above, DHS provides ICMS to PEH placed in the City's permanent supportive housing. Based on the nature of ICMS, the parties' reporting, and the County's understanding, the County proposed to Plaintiffs and the City that the Departments report on mainstream services provided to ICMS enrollees at the City's permanent supportive housing sites to fulfill its obligations under Section D.9(i) of the settlement agreement. At this time, however, the City continues to object to the County's use of ICMS enrollment as a proxy for determining placement in a City permanent supportive housing site. Although the City has not provided the County with an alternate list of its permanent supportive housing clients, the City has

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characterized the ICMS roster as an inaccurate representation of the clients at each City site, and made clear the City expects the County to use an actual client roster for purposes of reporting. The County is, therefore, still waiting to "receiv[e] information from City" needed to report on the supportive services accessed during the reporting period by clients of the City's new permanent supportive housing.

The County has communicated with the City and Plaintiffs on several occasions, in writing and telephonically, in an effort to timely resolve this issue and allow the County to include data on the "numbers of PEH accessing services" in this report. The County has also discussed this issue with LAHSA and confirmed that it does not maintain a roster different than the one held by DHS, so the City will have to reach out directly to its housing contractors for this data. The Parties are scheduled to further meet and confer on this issue on November 6, 2024.

The County conferred with Plaintiffs in advance of filing this report and agreed that it would continue with its plan to report on other Department services accessed by ICMS enrollees, which remains the only available roster of City permanent supportive housing clients. Attached as Exhibit A2 is a summary of the ICMS and mainstream services accessed during the reporting period by ICMS enrollees in the City's permanent supportive housing.

2. **Service Requests From City-Funded Outreach Workers To County Departments**

Section D.9(i)(2) of the Agreement states that "[u]pon receiving information from City at least 30 days before a quarterly report is due," the County will report on "the number of contacts or service support requests by City Outreach worker, and the result of those contacts and/or service support requests. . . . County shall have no responsibility to confirm or otherwise verify the accuracy or completeness of the information provided to it by City or on behalf of City."

The County's prior reports have detailed the efforts undertaken proactively by the County on the City's behalf to create a mechanism to ensure that City-funded

outreach workers are collecting data going forward on contacts and service requests made to DHS, DMH, DPH, and DPSS within the Homeless Management Information System (HMIS), after the Parties learned that City-funded outreach workers were not tracking these contacts and service requests. HMIS is a secure online data system that tracks and collects client-level data and data on the provision of services and housing of PEH and those who are at risk of homelessness. Local governments that receive federal funding have to have an HMIS that complies with federal data standards, which is why the County was able to work with LAHSA to implement a new naming convention and data structure in HMIS to capture data on referrals from City-funded outreach teams to County Departments.

The HMIS entry is not a referral; HMIS documents a referral made by a City outreach worker for County services. Attached as **Exhibit E** are the only requests submitted by City-funded outreach workers recorded in HMIS during the reporting period, as well as the dispositions of those requests based on the Departments' records of services provided to the clients identified by the City-funded outreach workers in HMIS. Dispositions are reported on an aggregate basis consistent with federal regulations and other confidentiality laws and regulations.

In August 2024, after the County's last status report (which was the first after the HMIS update/trainings occurred), the County expressed concern to the City that very few City-funded outreach workers had made referrals for County services. To ensure that the County is correctly reporting on referrals and referral dispositions, the County has asked the City to provide the names, email addresses, and employer of all City-funded outreach workers, as well as any communications or guidance that the City has issued to City-funded outreach workers instructing them to participate in the HMIS training and/or to use this referral process.

The County was able to obtain a list of LAHSA-funded outreach workers during the last reporting period that only contains LAHSA outreach workers funded by the City, but that list is underinclusive and does not include other City-funded

outreach workers from Council District offices or community partners. The County is continuing to work with Plaintiffs and the City to obtain this information, and strengthen documentation by City outreach workers of referrals for County mainstream services.

The County is also currently working with its Departments and on-the-ground providers to gather feedback on referral processes; develop a system to verify the effectiveness of referral methods used by outreach workers and ensure they align with departmental requirements; coordinate tracking of "indirect" referrals through the County's Multi-Disciplinary Teams (MDTs) and Homeless Outreach Mobile Engagement (HOME) teams; and identify and eliminate referral methods that are unverifiable or ineffective to streamline the process. The County is also working to incorporate vetted referral pathways into HMIS to track and analyze referral data; and provide comprehensive training to City outreach workers on referral practices.

B. Beds Available To County Outreach Teams

Pursuant to Section D.9(ii) of the Agreement, attached as **Exhibit B** are referrals from the County MDTs and HOME teams to Homeless Initiative-funded "high service needs beds," which are administered by DHS's Housing For Health, as well as disposition information.

MDTs are deployed by DHS and are comprised of individuals with specialized training and expertise as health professionals, mental health specialists, substance abuse counselors, and case managers, as well as someone with lived experience with homelessness, who provide outreach and engagement seven (7) days a week to connect PEH with complex health and/or behavioral conditions to housing, supportive services, and sources of income. In contrast, HOME teams are deployed by DMH and are more field-based teams that provide field-based outreach, engagement, and treatment to a more specialized population of PEH with severe and persistent mental illness who are experiencing unsheltered homelessness.

DHS's Housing for Health was founded in 2012 to provide housing and

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services to unhoused patients who frequented the County's public hospitals and health services. The County leveraged Housing for Health's infrastructure to expand housing and services to thousands of unhoused adults and families after Measure H was approved in 2017, including funding a subset of interim housing beds for PEH with complex medical and behavioral health conditions who need a higher level of support services than are available in most interim housing settings.

There are two types of housing within this category of DHS beds: Recuperative Care beds, which are a short-term, unlicensed housing options for individuals recovering from an acute illness or injury, or who have conditions that would be exacerbated if they are not in stable housing with medical care, as well as Stabilization beds for individuals who are medically vulnerable if not placed into a stable living environment. For these beds, the County pays interim housing providers a higher rate to obtain enhanced services for clients, and manages the housing contracts strictly to require providers to accommodate PEH with physical or behavioral health conditions. Depending on contract type and client need, the enhanced services attached to these beds may include medical and oversight services, hospice services, clinical supervision (such as from a Licensed Clinical Social Worker) to help provider staff assess and triage, housing navigation, case management, and assistance in obtaining documents to transition to other housing. There are currently over 1,500 of these beds with enhanced services attached throughout the County (the majority of which are in the City), and these beds are distinct from and in addition to the 3,000 new "mental health" and "substance use disorder (SUD)" beds described in Exhibit C.

On October 23, 2024, the County invited Plaintiffs, the City, Special Master Michele Martinez, and Intervenors to join DHS in discussing the County's reasonable best efforts to ensure County outreach teams have access to County highservice need interim housing beds for PEH in the City, pursuant to Section D.2 of the Agreement. During the meeting, DHS provided information about the

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background of these beds, which are unlicensed but come with enhanced services provided by the housing operator (i.e., not "mainstream" services); the different types of beds (Recuperative Care and Stabilization beds) and their eligibility; as well as the efforts undertaken by the County to ensure City PEH have access to these beds. These beds have an extremely high occupancy rate (nearly 98%).

In the last quarter, the County's MDTs and HOME teams operating in the City referred 141 clients to these high-service needs interim housing beds, and DHS has accepted and placed 91 eligible clients. The MDTs refer more PEH for placement than DMH's HOME teams because the HOME teams work with a specific population that may be better suited for different housing (such as a DMH bed). Since the settlement, the County has received 682 referrals from its outreach teams operating in the City, of which 401 were accepted. Those that were not accepted were due to a variety of reasons including incomplete application, referrals to other programs, and referrals rescinded.

Mental Health/Substance Use Disorder Beds

The County is pleased to report that it has brought online more than 1,300 new mental health/SUD beds pursuant to Section D.3(a) of the Agreement and therefore currently exceeds the milestone of having 1,200 beds by December 2024. The beds include increased DMH and DPH-SAPC beds, and include a mix of acute and subacute beds, interim housing, recovery bridge housing, urgent care centers, crisis residential treatment program, and Medi-Cal funded treatment beds.

Exhibit C reflects beds that continue to be open and operational.

DPH-SAPC is expanding housing for people with SUDs. Last year, it launched the Reaching the 95% Initiative to focus on reducing barriers to SUD treatment. The initiative seeks to increase housing options for all individuals with SUDs, whether they are interested in Housing First options or more recoveryoriented housing options. DPH-SAPC has committed to ensuring SAPC specialty SUD service availability in a wide variety of field-based settings, including housing

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settings, and that our contracted providers minimize barriers to accessing treatment to better reach all those who would benefit from services, not just seeking treatment.

DPH-SAPC is currently undergoing the contracting process for additional Recovery Bridge Housing (RBH) beds. Once contracts are executed, there will be a total of 1,535 beds across 137 RBH sites, which DPH-SAPC hopes to expand even further by February 2025.

During the reporting period, DPH-SAPC also launched a new housing type called Recovery Housing (RH). RH is similar to RBH but will allow for a stay of up to twelve (12) months and residents will be encouraged, but not required, to be concurrently enrolled in some form of outpatient SUD treatment (as opposed to RBH which requires concurrent enrollment in outpatient SUD treatment). The program currently has 9 beds and an additional 48 beds undergoing final stages of contract execution. The goal is to expand to 150 beds by June 2025.

DPH-SAPC is implementing Housing Navigation services for all RBH and RH residents as a part of the Behavioral Health Bridge Housing (BHBH) Program to assist people in identifying housing options, resources, and services.

There continues to be no singular "greatest need," but, rather, need for a diversity of beds across the continuum of care. The County is still continuously evaluating its portfolio of beds as well as identifying opportunities for new mental health and SUD beds.

D. **Enriched Residential Care For Adult Residential Facilities** ("ARF") And Residential Care Facilities For The Elderly ("RCFEs") Beds

The Enriched Residential Care (ERC) Program is administered by DMH and provides financial support for clients who require a higher level of care/assistance with daily living to obtain or maintain housing in licensed residential facilities, which include Adult Residential Facilities (ARFs) and Residential Care Facilities for the Elderly (RCFEs) (commonly known (with ARFs) as Board and Cares).

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These are a critical housing resource for DMH clients who are homeless and/or at risk of homelessness, including individuals exiting other institutions like hospitals or licensed beds. Under the Agreement, the County is expanding this resource by funding 450 new subsidies for ARFs/RCFEs in addition to the existing pool of approximately 700.

Exhibit D to this report contains information regarding referrals and placements in the ERC Program utilizing one of the new subsidies created pursuant to the Agreement. To date, the County has activated 206 new Board and Care subsidies, and has therefore exceeded the milestone for 200 new subsidies by December 31, 2024.

Due to client turnover, during the last quarter all new acceptances/placements in the ERC Program received funding under one of the County's existing ARF/RCFE subsidies, rather than a "new" subsidy created under the Agreement. This ensures that all of these valuable resources continue to have a high utilization rate. However, because these subsidies are fungible, referrals are made to the Program as a whole, not to a specific subsidy.

In total, the County has received 771 referrals to the ERC Program and has made 142 placements for "existing" subsidies, in addition to the 277 placements for "new" subsidies. There are a wide range of reasons a client referred for a subsidy may not have ended up placed in an ARF/RCFE, including withdrawn/expired applications, the client needing a higher level of care, or obtaining other housing.

E. **MDTs And HOME Teams**

The County has met its obligations to increase the number of MDTs and HOME teams from 27.5 to 44 teams (34 MDTs and 10 HOME teams). There were no changes in deployment during the reporting period, nor in the County's assessment of greatest need.

F. Partnership On City- And County-Owned Land

The City and County have not identified any new City- or County-owned land

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within the City appropriate for interim and permanent supportive housing.

G. **Advocacy Efforts For PEH With Serious Mental Illness or SUD**

During the period of July 1, 2024 through September 30, 2024, DMH continued to advocate with federal legislators for flexibility in the Institutions for Mental Disease (IMD) Exclusion rule, which prohibits the reimbursement of federal Medicaid funding for locked mental health facilities with 16 beds or more. DMH provided technical input and assisted the Chief Executive Office in drafting language that can be inserted into future legislation that is being considered for introduction by one of the County's legislative delegates. This County-drafted language, if adopted, would increase flexibility in the IMD Exclusion rule while maintaining safeguards for client's civil liberties. The Department continues to provide technical assistance and input to the Legislator's Office to support these critical legislative efforts to reform the IMD Exclusion rule.

During this time period, DMH also continued to engage with our State legislators and leaders to advocate for additional funding and local control over mental health resources. Through both formal stakeholder/listening sessions hosted by the State Administration, as well as through informal conversations with our administration and legislative leaders, the Department continued to express its desire for additional flexibility and local control over Behavioral Health Services Act (BHSA) funds. Departmental leaders repeatedly advocated for the State's forthcoming secondary guidance on the BHSA to provide for additional local controls over funding expenditures. DMH also advocated through our state association of behavioral health directors and through other external partners for the State's guidance on the Proposition 1 capital bond funds to meet the stated needs of local Specialty Mental Health Plans (including the needs stated by DMH).

DMH also analyzed and submitted comments to the State's revised concept paper for the Transitional Rent Services community support service element of the State's BH-CONNECT Federal Waiver application. The Transitional Rent Services

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would provide six (6) months of rent support for Medi-Cal members who meet certain criteria. DMH, along with DHS and DPH-SAPC, submitted comments that were strongly supportive of the proposed support service. The Department's analysis indicates that a significant number of DMH clients could benefit from this service and enter into housing that would be supported by funds from the State and Federal Medicaid matching funds. The Department supports the revised proposal because these new funds will expand funding available to our residents to support housing by adding to the existing, locally-controlled funding sources that the County leverages to support housing for our residents.

DPH-SAPC has also tracked, served as a subject matter expert on, and advocated for several pieces of State legislation to expand services and funding opportunities for unhoused individuals with SUDs. This included AB 2893, which would have required the California Department of Health Care Services to establish a certification process and standards for supportive recovery residences that meets the state's Housing First requirements, as well as mandated 90% of funds for housing or housing-based services be based on a harm reduction model. AB 2893 was held on the Senate Appropriations Suspense File on August 15.

DPH-SAPC was also supportive of AB 2479 which would have permitted state departments and agencies to fund various programs such as recovery oriented housing and peer support services, if the state program used at least 75% of funds for housing or housing-based services using a harm-reduction model. This bill was held by the author in Senate Housing Committee.

DPH-SAPC has also worked closely as a supportive stakeholder with DHCS on the design of a new transitional rent initiative under the California Advancing and Innovating Medi-Cal (CalAIM) Section 1115 waiver demonstration to cover rent or temporary housing for Medi-Cal members who are experiencing or at risk of homelessness and meet certain additional eligibility criteria. The program proposes to provide up to six (6) months of transitional rent services for eligible members

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who are homeless or at risk of homelessness and transitioning out of institutional levels of care, congregate residential settings, correctional facilities, the child welfare system, recuperative care facilities, short-term post-hospitalization housing, transitional housing, homeless shelters, or interim housing, as well as members who meet the criteria for unsheltered homelessness or for a Full Service Partnership (FSP) program, as determined to be medically appropriate. Coverage of transitional rent as a Community Supports service will be optional for Medi-Cal managed care plans (MCP) beginning on January 1, 2025, and it will be a mandatory benefit offered by all MCPs on January 1, 2026. DPH-SAPC looks forward to continuing to engage in the design and implementation process and sees this initiative as a great opportunity to continue to expand housing support.

H. **Increased Transparency**

The County continues to publish claims and invoices sent to Departments that contract for or render services pursuant to the Agreement (DHS, DMH, and DPH-SAPC) at the website https://lacounty.gov/alliance/. Invoice processing timelines and procedures vary depending on the Department and its specific agreement terms. Generally, providers typically submit invoices/claims within 1-2 months upon completion of services (billing in arrears). Upon receipt of the invoices/claims, the departments review them for accuracy before issuing payment.

CONCLUSION II.

As set forth herein, the County has complied fully with its obligations under the Agreement and expects to continue to meet or exceed the milestones in connection with the next reporting period.

(FOR THE QUARTER ENDING SEPTEMBER 30, 2024)

Document 813

Case 2:20-cv-02291-DOC-KES

MILLER BARONDESS, LLP

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EXHIBIT A1 Supportive Services for City Interim Housing

County Provision of Supportive Services for City Interim Housing Reporting Period: April 1, 2024 - June 30, 2024 Quarterly Report (For the Period Ending September 30, 2024)

		Clients Accessing County Departments' Services											
City IH Site	Department of Public Social Services									Department of Mental Health	Department of Public Health - Substance Abuse	Department of Health Services - Countywide Benefits Entitlement	Department of Health Services - Medical
	CalFresh	Medi-Cal	General Assistance/ Relief	GROW	Welfare to Work	CalWORKs	Homeless - Temp	CAPI	Child Care		Prevention and Control	Services Team (CBEST)	
Highland Gardens 7047 Franklin Ave., Los Angeles, CA 90028	117	108	86	46	3	2	2	0	2	6	5	8	12
Mayfair 1256 W 7th St., Los Angeles, CA 90017	203	174	130	61	1	1	1	3	4	29	9	10	30

Department	Count	Services
DPSS	Client Received	Assistance to General Relief, CalFresh, and Medi-Cal; Verification of benefits and case review;
	Service	Electronic Benefit Transfer card issuance; Assistance for temporary shelter payments,
		childcare, Welfare to Work, and General Relief Opportunities for Work.
DMH	Client Received	Engagement and receipt of clinical mental health services.
DPH-SAPC	Client Received	Engagement and receipt of Substance Use Disorder services.
DHS	For Services:	1) CBEST includes Assistance with securing Supplemental Security Income, Social Security
	1) CBEST- New	Disability Insurance, Cash Assistance Program for Immigrants, retirement, and veteran's
	enrollments	benefits.
	2) Medical - Client	2) Engagement and receipt of clinical health services.
	Received Service	

EXHIBIT A2 County Supportive Services for City Permanent Housing

County Provision of Supportive Services for City Permanent Supportive Housing for City's Reporting Period Ending June 30, 2024 Quarterly Report (For the Period Ending September 30, 2024)

Permanent Supportive Housing *								
Address / Location	Permanent Supportive Housing Units	Units with Intensive Case Management Services (ICMS)**	Total Clients Receiving ICMS During Reporting Period					
Washington View Apartments	91	91	96					
720 W WASHINGTON BLVD Los Angeles, CA 90015 PATH Villas Montclair/Gramercy (Recap-Site 2 of 2) 3317 W WASHINGTON BLVD Los Angeles, CA 90018	16	16	15					
Chesterfield 4719 S NORMANDIE AVE Los Angeles, CA 90037	42	42	43					
HiFi Collective 3200 W TEMPLE ST Los Angeles, CA 90026	58	63	64					
Adams Terrace 4314 W ADAMS BLVD Los Angeles, CA 90018 4347 W ADAMS BLVD Los Angeles, CA 90018	43	44	43					
Bell Creek Apartments 6940 N OWENSMOUTH AVE Canoga Park, CA 91303	41	41	44					
LAMP Lodge 660 S STANFORD AVE Los Angeles, CA 90021	81	81	80					
Silva Crossing (fka Link at Sylmar) 12667 SAN FERNANDO ROAD Sylmar, CA 91342	55	55	58					
Berendo Sage	21	21	22					
1035 S BERENDO ST LOS ANGELES, CA 90006 Amani Apartments (fka Pico)	53	53	53					
4200 W PICO BLVD Los Angeles, CA 90019 Hope on Broadway	48	48	49					
5138 S BROADWAY Los Angeles, CA 90037 6521 Brynhurst	40	22	21					
740 Alvarado	79	40	39					
5050 Pico	78	38	36					
Firmin Court 418 N FIRMIN ST Los Angeles, CA 90026	45	45	46					
10150 Hillhaven	33	17	17					
Reseda Theater Senior Housing (Canby Woods West) 7221 N CANBY AVE Reseda, CA 91335	13	13	13					
14949 Roscoe	29	15	14					
Watts Works 9500 S COMPTON AVE Los Angeles, CA 90002	24	24	24					
11010 Santa Monica 11010 W SANTA MONICA BLVD Los Angeles, CA 90025	50	25	25					
Ambrose (fka 1615 Montana St.) 1611 W MONTANA ST Los Angeles, CA 90026	63	63	62					
Vermont Corridor Apartments (fka 433 Vermont Apts) 433 S VERMONT AVE Los Angeles, CA 90020	36	36	35					
Depot at Hyde Park	33	33	34					
6527 S CRENSHAW BLVD Los Angeles, CA 90043 Ingraham Villa Apartments	90	90	89					
1218 INGRAHAM ST LOS ANGELES, CA 90017 Talisa (fka 9502 Van Nuys Blvd) 9502 N VAN NUYS BLVD Panorama City, CA 91402	48	48	47					

Address / Location	Permanent Supportive Housing Units	Units with Intensive Case Management Services (ICMS)**	Total Clients Receiving ICMS During Reporting Period	
Asante Apartments 11001 S BROADWAY Los Angeles, CA 90061	54	54	57	
West Terrace (fka Silver Star II) 6576 S WEST BLVD LOS ANGELES, CA 90043	56	56	57	
PATH Villas Hollywood 5627 W FERNWOOD AVE HOLLYWOOD, CA 90028	59	59	58	
Broadway Apartments 301 W 49TH ST 1-30 LOS ANGELES, CA 90037	34	34	34	
Hope on Hyde Park - MP/TOC/PSH 6501 S CRENSHAW BLVD Los Angeles, CA 90043	97	40	45	
7639 Van Nuys	34	31	30	
Mariposa Lily 1055 S MARIPOSA AVE Los Angeles, CA 90006	20	20	20	
Sun Commons 6329 N CLYBOURN AVE North Hollywood, CA 91606	51	51	51	
West Third Apartments 1900 W 3RD ST Los Angeles, CA 90057	136	136	140	
1044 Soto	84	84	87	
Pointe on La Brea 849 N LA BREA AVE CA 90038	49	49	49	
6th and San Julian 401 E 6TH ST Los Angeles, CA 90014	93	93	94	
Palm Vista Apartments 20116 W SHERMAN WAY, Winnetka, CA 91306	44	44	44	
The Wilcox (fka 4906-4926 Santa Monica) 4912 W SANTA MONICA BLVD Los Angeles, CA 90029	61	61	58	
SagePointe (fka Deepwater) 1435 N EUBANK AVE LOS ANGELES, CA 90744	55	55	55	
Sherman Oaks Senior Housing 14536 W BURBANK BLVD VAN NUYS, CA 91411	54	54	54	
Colorado East, 2451 W COLORADO BLVD, Los Angeles, CA 90041	40	40	40	
The Quincy (fka 2652 Pico) 2652 W PICO BLVD Los Angeles, CA 90006	53	53	51	
Serenity (fka 923-937 Kenmore Ave) 923 S KENMORE AVE Los Angeles, CA 90006	74	74	72	
Beacon Landing (fka Beacon PSH) 319 N BEACON ST SAN PEDRO, CA 90731	88	88	89	
My Angel (fka The Angel) 8547 N SEPULVEDA BLVD North Hills, CA 91343	29	29	35	
Sun King Apartments 9190 N TELFAIR AVE LOS ANGELES, CA 91352	25	25	25	
The Iris (fka Barry Apartments), 2444 S BARRY AVE, CA 90064	34	34	34	
The Lake House (fka Westlake Housing) 437 S WESTLAKE AVE Los Angeles, CA 90057	62	62	42	
"La Veranda 2420 E CESAR E CHAVEZ AVE Los Angeles, CA 90033	38	38	38	
619 Westlake (fka Westlake 619) 619 S WESTLAKE AVE Los Angeles, CA 90057	39	39	33	
Lumina (fka Topanga Apartments) 10243 N TOPANGA CANYON BLVD Chatsworth, CA 91311	54	54	55	
La Prensa Libre - 4% 210 E WASHINGTON BLVD Los Angeles, CA 90015	25	25	25	
NoHo 5050 5050 N BAKMAN AVE North Hollywood, CA 91601	32	32	33	

County Provision of Mainstream Services for City Permanent Supportive Housing for City's Reporting Period Ending June 30, 2024

Quarterly Report (For the Period Ending September 30, 2024)

	Clients Accessing County Departments' Services													
				Departmer	nt of Public Socia	al Services					Department of Mental Health	Department of Public Health - Substance Abuse	Services - Countywide Benefits Entitlement	Department of Health Services - Medical
CalFresh	Medi-Cal	General Assistance/ Relief	GROW	Welfare to Work	CalWORKs	Homeless - Temp	CAPI	Homeless - Perm	Nutrition Benefit	Child Care		Prevention and Control	Services Team (CBEST)	
2,473	1,844	1,109	450	127	151	35	20	6	3	107	578	120	147	396

Department	Count	Services
DPSS	Client Received Service	Assistance to General Relief, CalFresh, and Medi-Cal; Verification of benefits and case review; Electronic Benefit Transfer card issuance;
		Assistance for temporary shelter payments, childcare, Welfare to Work, and General Relief Opportunities for Work.
DMH	Client Received Service	Engagement and receipt of clinical mental health services.
DPH-SAPC	Client Received Service	Engagement and receipt of Substance Use Disorder services.
DHS	For Services:	1) CBEST includes Assistance with securing Supplemental Security Income, Social Security Disability Insurance, Cash Assistance Program for
	1) CBEST- New enrollments	Immigrants, retirement, and veteran's benefits.
	2) Medical - Client Received	2) Engagement and receipt of clinical health services.
	Service	

EXHIBIT B High Service Need Beds Available to County Outreach Teams

High Service Need Interim Housing Beds Available to County Outreach Teams Quarterly Report (For the Period Ending September 30, 2024)									
Type of Team Making Referral	Total Referrals Received by DHS	Accepted	Referral	Recommended Outreach Worker Refer for Alternate	Incomplete Application - Pending Information from	Referrals Rescinded*			
Waking Keleriai	by Bills	Client Placed	Pending Placement	Program/Assessment	Referrer				
DHS Outreach Team	663	360	24	42	107	130			
DMH Outreach Team	19	17 0		1	0	1			
Total	682	377	24	43	107	131			

^{* &}quot;Referrals Rescinded" means referrals that were canceled by the referring outreach team. Reasons for rescinding the referral include client placed in alternate interim housing, became permanently housed, left the area, outreach team is unable to locate the participant, etc.

EXHIBIT C Mental Health/ Substance Use Disorder Beds

Mental Health/Substance Use Disorder Beds Quarterly Report (For the Period Ending September 30, 2024)

	NO. OF BEDS	DATE BEDS BECAME
PROVIDER NAME	DEVELOPED/	OPEN AND
	CONTRACTED	OPERATIONAL
CALIFORNIA PSYCHIATRIC TRANSITIONS	10	7/1/2022
CASA DE LAS AMIGAS	5	7/1/2022
SIERRA VISTA	4	7/1/2022
STONEY POINT MEDICAL SNF	35	7/1/2022
BEACON HOUSE ASSOCIATION OF SAN PEDRO (THE)	15	7/13/2022
BEACON HOUSE ASSOCIATION OF SAN PEDRO (THE)	12	7/13/2022
BEACON HOUSE ASSOCIATION OF SAN PEDRO (THE)	14	7/13/2022
BEIT T'SHUVAH	10	7/13/2022
CRI-HELP, INC.	14	7/13/2022
DIVINE HEALTHCARE SERVICES, INC.	5	7/13/2022
DIVINE HEALTHCARE SERVICES, INC.	4	7/13/2022
EXODUS RECOVERY INC.	8	7/13/2022
FRED BROWN'S RECOVERY SERVICES, INC.	6	7/13/2022
GRANDVIEW FOUNDATION, INC.	4	7/13/2022
GRANDVIEW FOUNDATION, INC.	6	7/13/2022
HEALTHRIGHT 360	24	7/13/2022
HOUSE OF HOPE FOUNDATION, INC.	6	7/13/2022
HOUSE OF HOPE FOUNDATION, INC.	4	7/13/2022
HOUSE OF HOPE FOUNDATION, INC.	2	7/13/2022
LOS ANGELES CENTERS FOR ALCOHOL AND DRUG ABUSE	20	7/13/2022
LOS ANGELES CENTERS FOR ALCOHOL AND DRUG ABUSE	20	7/13/2022
SAFE REFUGE (ORIGINAL NAME: SUBSTANCE ABUSE FOUNDATION OF LONG BEACH, INC.)	6	7/13/2022
, ,		
SAFE REFUGE (ORIGINAL NAME: SUBSTANCE ABUSE FOUNDATION OF LONG BEACH, INC.)	10	7/13/2022
SAFE REFUGE (ORIGINAL NAME: SUBSTANCE ABUSE FOUNDATION OF LONG BEACH, INC.)	2	7/13/2022
SAFE REFUGE (ORIGINAL NAME: SUBSTANCE ABUSE FOUNDATION OF LONG BEACH, INC.)		7/13/2022
SOCIAL MODEL RECOVERY SYSTEMS, INC.	1 7	7/13/2022
SOCIAL MODEL RECOVERY SYSTEMS, INC.	7	7/13/2022
TARZANA TREATMENT CENTERS, INC.	6	7/13/2022
TARZANA TREATMENT CENTERS, INC.	1	7/13/2022
TARZANA TREATMENT CENTERS, INC.	1	7/13/2022
TARZANA TREATMENT CENTERS, INC.	1	7/13/2022
TARZANA TREATMENT CENTERS, INC.	6	7/13/2022
TARZANA TREATMENT CENTERS, INC.	2	7/13/2022
TARZANA TREATMENT CENTERS, INC.	1	7/13/2022
TARZANA TREATMENT CENTERS, INC.	1	7/13/2022
TARZANA TREATMENT CENTERS, INC.	1	7/13/2022
TARZANA TREATMENT CENTERS, INC.	1	7/13/2022
TARZANA TREATMENT CENTERS, INC.	1	7/13/2022
TARZANA TREATMENT CENTERS, INC.	1	7/13/2022
FRED BROWN'S RECOVERY SERVICES, INC.	1	7/14/2022
FRED BROWN'S RECOVERY SERVICES, INC.	9	7/15/2022
FRED BROWN'S RECOVERY SERVICES, INC.	1	7/16/2022
FRED BROWN'S RECOVERY SERVICES, INC.	5	7/17/2022
FRED BROWN'S RECOVERY SERVICES, INC.	1	7/18/2022
FRED BROWN'S RECOVERY SERVICES, INC.	1	7/19/2022
TELECARE RANCHO CITRUS HOUSE	16	10/3/2022
SOUTHERN CALIFORNIA ALCOHOL AND DRUG PROGRAMS, INC.	6	11/15/2022
LACADA SAFE HAVEN	16	12/1/2022
LAS ENCINAS	10	12/1/2022
SADLER HEALTHCARE, INC.	15	12/1/2022
SADLER HEALTHCARE, INC.	5	12/1/2022
SPECIAL SERVICE FOR GROUPS, INC.	16	12/1/2022

PROVIDER NAME	NO. OF BEDS DEVELOPED/ CONTRACTED	DATE BEDS BECAME OPEN AND OPERATIONAL	
TELECARE CORPORATION	16	12/12/2022	
STARS BEHAVIORAL HEALTH GROUP	16	2/6/2023	
STARS BEHAVIORAL HEALTH GROUP	16	3/22/2023	
FRED BROWN'S RECOVERY SERVICES, INC.	1	4/11/2023	
FRED BROWN'S RECOVERY SERVICES, INC.	1	4/11/2023	
STARS BEHAVIORAL HEALTH GROUP	16	5/17/2023	
STARS BEHAVIORAL HEALTH GROUP	16	6/14/2023	
HEALTHRIGHT 360	33	6/27/2023	
A BRIGHTER DAY	12	7/1/2023	
GENERATIONS - ANBERRY SNF	12		
GENERATIONS - HORIZON SNF	10	7/1/2023	
JWCH INSTITUTE, INC.	10	7/1/2023	
JWCH INSTITUTE, INC.	12	7/1/2023	
LAS ENCINAS	15	7/1/2023	
LOS ANGELES CENTERS FOR ALCOHOL AND DRUG ABUSE	2	7/1/2023	
LOS ANGELES CENTERS FOR ALCOHOL AND DRUG ABUSE	6	7/1/2023	
MISSION COMMUNITY HOSPITAL	20	7/1/2023	
PACIFICA HOSPITAL OF THE VALLEY	10	7/1/2023	
SPECIAL SERVICE FOR GROUPS, INC. (SSG): JOURNEY TO NEW HORIZONS	40	7/17/2023	
CLARE FOUNDATION, INC.	5	7/25/2023	
PACIFICA HOSPITAL OF THE VALLEY URGENT CARE CLINIC	8	8/1/2023	
COAST PLAZA HOSPITAL	37	8/7/2023	
	56	9/5/2023	
SPECIAL SERVICE FOR GROUPS, INC. (SSG): MARK TWAIN	15		
SPECIAL SERVICE FOR GROUPS, INC. (SSG): PINE LODGE	18	9/18/2023	
DEL AMO HOSPITAL STARS BEHAVIORAL HEALTH GROUP: CENTRAL STAR LAGMC CRTP	16	10/11/2023	
HOLLYWOOD WALK OF FAME HOTEL	20	10/30/2023 11/20/2023	
DIVINE HEALTHCARE SERVICES, INC.	12	11/20/2023	
FRED BROWN'S RECOVERY SERVICES, INC.	6	11/29/2023	
FRED BROWN'S RECOVERY SERVICES, INC.	10	11/29/2023	
STARS BEHAVIORAL HEALTH GROUP: VALLEY STAR OLIVE VIEW	16	11/29/2023	
TARZANA TREATMENT CENTERS, INC.	7	11/29/2023	
VOLUNTEERS OF AMERICA OF LOS ANGELES	12	11/29/2023	
STARS BEHAVIORAL HEALTH GROUP: STAR VIEW RANCHO LOS AMIGOS	16	12/27/2023	
LOS ANGELES CENTERS FOR ALCOHOL AND DRUG ABUSE	16		
		1/10/2024	
LOS ANGELES CENTERS FOR ALCOHOL AND DRUG ABUSE	19	1/10/2024	
LOS ANGELES CENTERS FOR ALCOHOL AND DRUG ABUSE	38	1/10/2024	
LOS ANGELES CENTERS FOR ALCOHOL AND DRUG ABUSE	10	1/10/2024	
LOS ANGELES CENTERS FOR ALCOHOL AND DRUG ABUSE	4	1/10/2024	
TARZANA TREATMENT CENTERS, INC.	6	1/18/2024	
FRED BROWN'S RECOVERY SERVICES, INC.	6	1/30/2024	
DIVINE HEALTHCARE SERVICES, INC.	6 15	1/31/2024	
DIVINE HEALTHCARE SERVICES, INC.		1/31/2024	
DIVINE HEALTHCARE SERVICES, INC.	6	1/31/2024	
DIVINE HEALTHCARE SERVICES, INC.	8	1/31/2024	
DIVINE HEALTHCARE SERVICES, INC.	8	1/31/2024	
SPECIAL SERVICE FOR GROUPS, INC.	15	2/1/2024	
SAN FERNANDO RECOVERY CENTER	32	2/2/2024	
STARS BEHAVIORAL HEALTH GROUP: VALLEY STAR LAGMC	16	2/21/2024	
HOLLYWOOD WALK OF FAME HOTEL	10	3/1/2024	
TARZANA TREATMENT CENTERS, INC.	6	3/13/2024	
LOS ANGELES CENTERS FOR ALCOHOL AND DRUG ABUSE	25	3/21/2024	
HOLLYWOOD WALK OF FAME HOTEL	10	4/15/2024	
SOCIAL MODEL RECOVERY SYSTEMS, INC.	1	6/15/2024	
SOCIAL MODEL RECOVERY SYSTEMS, INC.	1	6/15/2024	
SOCIAL MODEL RECOVERY SYSTEMS, INC.	2	6/15/2024	

PROVIDER NAME	NO. OF BEDS DEVELOPED/ CONTRACTED	DATE BEDS BECAME OPEN AND OPERATIONAL
PAX HOUSE, INC.	32	6/21/2024
LOS ANGELES CENTERS FOR ALCOHOL AND DRUG ABUSE	32	5/9/2024
TARZANA TREATMENT CENTERS, INC.	6	6/12/2024
LOS ANGELES CENTERS FOR ALCOHOL AND DRUG ABUSE	20	7/1/2024
SPECIAL SERVICE FOR GROUPS, INC.	3	7/10/2024
HOUSE OF HOPE FOUNDATION, INC.	6	7/29/2024
LITTLE HOUSE	4	7/29/2024
SADLER HEALTHCARE, INC.	30	8/1/2024
THE TEEN PROJECT, INC., D.B.A. FREEHAB	24	8/1/2024
HOLLYWOOD WALK OF FAME HOTEL	6	8/1/2024
GENERATIONS	9	8/26/2024
LOS ANGELES CENTERS FOR ALCOHOL AND DRUG ABUSE	18	9/6/2024
	1353	

EXHIBIT D Enriched Residential Care for ARF and RCFE Beds

Enriched Residential Care for ARF and RCFE Beds Quarterly Report (For the Period Ending September 30, 2024)

ARF/RCFE	
Total Referrals Received	771
Alliance Subsidies - Referrals Approved/Accepted	277

REFERRALS ACCEPTED						
NAME OF REFERRAL SOURCE	NAME OF FACILITY OF ARF/RCFE PLACEMENT					
DMH HOME Team	Anew Dawn Adult Living	ARF	04/19/2023			
Hollywood 2.0/Cooperative	Anew Dawn Adult Living	ARF	04/20/2023			
Prevent Homlessness Promote Health (PH2)	Anew Dawn Adult Living	ARF	04/25/2023			
DMH HOME Team	Anew Dawn Adult Living	ARF	05/01/2023			
Hollywood 2.0/Cooperative	Anew Dawn Adult Living	ARF	05/09/2023			
Hollywood 2.0/Cooperative	Anew Dawn Adult Living	ARF	05/10/2023			
Hollywood 2.0/Cooperative	Anew Dawn Adult Living	ARF	05/26/2023			
Hollywood 2.0/Cooperative	Anew Dawn Adult Living	ARF	06/06/2023			
DMH HOME Team	Anew Dawn Adult Living	ARF	06/07/2023			
Hollywood 2.0/Cooperative	Anew Dawn Adult Living	ARF	06/23/2023			
Hollywood 2.0/Cooperative	Anew Dawn Adult Living	ARF	06/30/2023			
Telecare	Freda Home of Love 1	ARF	07/01/2023			
Pacific Asian Counseling Services	Leisure Garden	RCFE	07/04/2023			
Hollywood 2.0/Cooperative	Anew Dawn Adult Living	ARF	07/13/2023			
Downtown MHC	Raechelle Care Home	ARF	07/13/2023			
E.D. Edelman Westside MHC			07/17/2023			
	The Manor	ARF				
Mental Health America of Los Angeles E.D. Edelman Westside MHC	Long Beach Residential	ARF	07/20/2023			
	The Manor	ARF	07/20/2023			
San Fernando MHC	Amigo Home II	ARF	07/22/2023			
SSG Alliance	Fair Oaks Manor	ARF	07/23/2023			
SSG Alliance	Villa Luren	ARF	07/24/2023			
SSG Alliance	Windsor Hall	ARF	07/25/2023			
Compton FSP/DMH	Lone Star Board and Care - Crenshaw	ARF	07/26/2023			
Hollywood 2.0/Cooperative	Anew Dawn Adult Living	ARF	07/28/2023			
SSG Alliance	Anew Direction Adult Living	ARF	07/31/2023			
Hollywood 2.0/Cooperative	Anew Dawn Adult Living	ARF	08/01/2023			
East San Gabriel Valley MHC	Pasadena Guest Home	ARF	08/01/2023			
Coastal API	Wilmington Gardens	ARF	08/02/2023			
Hollywood 2.0/Cooperative	Anew Dawn Adult Living	ARF	08/02/2023			
Hollywood 2.0/Cooperative	Anew Dawn Adult Living	ARF	08/02/2023			
Hollywood 2.0/Cooperative	Anew Dawn Adult Living	ARF	08/07/2023			
Compton Family Mental Health	Quincy Manor	ARF	08/07/2023			
Hollywood 2.0/Cooperative	Anew Dawn Adult Living	ARF	08/08/2023			
DMH HOME Team	Olive Tree Home	RCFE	08/09/2023			
Coastal API	Heritage Board & Care #3	ARF	08/09/2023			
Hollywood 2.0/Cooperative	Anew Dawn Adult Living	ARF	08/11/2023			
Hollywood 2.0/Cooperative	Anew Dawn Adult Living	ARF	08/14/2023			
Downtown MHC	Highland Park Guest Home	ARF	08/14/2023			
DMH Compton Family MHC	Lone Star Board and Care - Crenshaw	ARF	08/15/2023			
SOCIAL MODEL RECOVERY SYSTEMS	Pasa Alta Manor	ARF	08/15/2023			
Compton Family Mental Health	Walker's Care	ARF	08/18/2023			
Heritage Clinic	Grandview LLC	RCFE	08/21/2023			
Coastal API	Heritage Board & Care #4*	ARF	08/11/2023			
DMH HOME Team	Triumphant Elderly Care LLC	RCFE	08/22/2023			
South Bay MHC	Chez Bon Guest Home	ARF	08/23/2023			
DMH HOME Team	Anew Dawn Adult Living	ARF	08/25/2023			
Heritage Clinic	Bel Air Guest Home	ARF	08/25/2023			
Compton Family Mental Health	Quincy Manor	ARF	08/25/2023			
Long Beach API	Anew Direction Adult Living	ARF	08/30/2023			
Northeast MHC	Highland Park Guest Home	ARF	09/01/2023			

Augustus Hawkins MHC Safeguard Residential Home ARF 09/05/2023 Sact San Gabbrid Valley MHC Pasadena Guest Home ARF 09/05/2023 Sact San Gabbrid Valley MHC Pasadena Guest Home ARF 09/05/2023 San Fernando Valley Community Sunfand Manor Inc. ARF 09/06/2023 Son Fernando Valley Community Sunfand Manor Inc. ARF 09/06/2023 Scorn John Michael Harder San Gardin Commonwealth Royal Guest Home ARF 09/06/2023 Scorn John Michael Harder San Gardin Heritage Board & Care 44 ARF 09/12/2023 Solatio All PG Gardin Heritage Board & Care 44 ARF 09/20/2023 Stankin Pacific Conseiling and Treatment Center Heritage Board & Care 44 ARF 09/21/2023 Hollywood 2 D/Cooperative Ance Wann Adult Living ARF 09/21/2023 Hollywood 2 D/Cooperative Ance Wann Adult Living ARF 09/21/2023 Hollywood 2 D/Cooperative Anew Dawn Adult Living ARF 09/21/2023 Hollywood 2 D/Cooperative Anew Dawn Adult Living ARF 09/21/2023 Hollywood	NAME OF REFERRAL SOURCE	NAME OF FACILITY OF ARF/RCFE PLACEMENT	TYPE	MOVE IN DATE
Pasadema Guest Home				
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	Hollywood 2.0/Cooperative*	Anew Dawn Adult Living*	ARE*	
	Heritage Clinic	Pasadena Villa Senior Living	RCFE	11/15/2023

NAME OF REFERRAL SOURCE	NAME OF FACILITY OF ARF/RCFE PLACEMENT	TYPE	MOVE IN DATE
Scharp	Raechelle Care Home*	ARF	10/25/2023*
Pacific Clinics	Springfield Manor	ARF	11/15/2023
DMH HOME Team	Pico Rivera Gardens Adult Residential Facility	ARF	11/16/2023
Long Beach MHC	Heritage Board & Care #2	ARF	11/17/2023
Social Recovery Model	Bonnie's Guest House	ARF	11/17/2023
Asian Pacific Counseling and Treatment Center	Pasa Alta Manor	ARF	11/21/2023
Hollywood 2.0/Cooperative	Anew Dawn Adult Living	ARF	11/21/2023
Pacific Clinics	Bonnie's Guest House	ARF	11/21/2023
Hollywood 2.0/Cooperative	Anew Dawn Adult Living	ARF	11/27/2023
JWCH Institute	Lone Star Board and Care - Crenshaw	ARF	11/27/2023
San Fernando MHC	Topanga West Guest Home	ARF	11/27/2023
Exodus Recovery	Bel Air Guest Home	ARF	11/27/2023
Heritage Clinic	Ivan Banner B&C	RCFE	12/01/2023
DMH HOME Team	Beverly Hills Senior Care	RCFE	12/01/2023
Pacific Asian Counseling Services	The Manor	ARF	12/04/2023
Hollywood 2.0/Cooperative	Anew Dawn Adult Living	ARF	12/04/2023
DMH - Public Guardian	Heritage Board & Care #1	ARF	12/07/2023
Hollywood 2.0/Cooperative	Anew Dawn Adult Living	ARF	12/09/2023
DMH HOME Team	Pasadena Villa Senior Living	RCFE	12/11/2023
Hollywood 2.0/Cooperative	Anew Dawn Adult Living	ARF	12/12/2023
DMH HOME Team	Anew Dawn Adult Living	ARF	12/13/2023
DMH HOME Team	Anand Care Center III	ARF	12/21/2023
Asian Pacific Counseling and Treatment Center	El Molino Manor	ARF	12/26/2023
DMH SA 2 Navigation Team	Blake Home	ARF	01/01/2024
Didi Hirsch MHC	Bel Air Guest Home	ARF	01/02/2024
SSG Alliance	Rosecrans Villa	RCFE*	01/09/2024
DMH HOME Team	Pasadena Villa Senior Living	RCFE	01/11/2024
DMH HOME Team	Heritage Board & Care #1	ARF	01/11/2024
Wesley Health Centers+JWCH Institute	Bel Air Guest Home	ARF	01/14/2024
DMH - Public Guardian	Heritage Board & Care #1	ARF	01/15/2024
DMH HOME Team	Beverly Hills Senior Care	RCFE	01/16/2024
Mental Health America of Los Angeles	Long Beach Residential	ARF	01/17/2024
Hollywood 2.0/Cooperative	Anew Dawn Adult Living	ARF	01/18/2024
SSG Alliance	Raechelle Care Home	ARF	01/18/2024
DMH HOME Team	Anew Dawn Adult Living	ARF	01/19/2024
DMH HOME Team	Anew Dawn Adult Living	ARF	01/24/2024
The People Concern	Westside Manor	ARF	01/24/2024
Hollywood 2.0/Cooperative	Anew Dawn Adult Living	ARF	01/25/2024
Hollywood 2.0/Cooperative	Anew Dawn Adult Living	ARF	01/25/2024
Coastal API	Caremore Aid & Board Facility	ARF	01/26/2024
DMH HOME Team	Anew Dawn Adult Living	ARF	01/26/2024
DMH HOME Team	Anew Dawn Adult Living	ARF	01/26/2024
East San Gabriel Valley MHC	Mountain View Board and Care	ARF	01/29/2024
DMH HOME Team	Anew Dawn Adult Living	ARF	01/30/2024
Hathaway Sycamore	Knoah's Home LLC	ARF	01/30/2024
SSG Alliance	Carson Senior Assisted Living	RCFE	01/31/2024
Hathaway Sycamore	Highland Park Guest Home	ARF	02/01/2024
Augustus Hawkins MHC	Guiding Hope Boarding Care	ARF	02/02/2024
E.D. Edelman Westside MHC	Bel Air Guest Home	ARF	02/02/2024
East San Gabriel Valley MHC	Springfield Manor	ARF	02/05/2024
Hollywood 2.0/Cooperative	Anew Dawn Adult Living	ARF	02/05/2024
Hollywood 2.0/Cooperative	Anew Dawn Adult Living	ARF	02/05/2024
DMH HOME Team	Woodruff Care Home	RCFE	02/06/2024
SSG Alliance	Carson Senior Assisted Living	RCFE	02/06/2024
SSG Alliance	Carson Senior Assisted Living	RCFE	02/06/2024
DMH HOME Team	Gardena Retirement Center	RCFE	02/12/2024
DMH HOME Team	Heritage Board & Care #1	ARF	02/12/2024
Hollywood 2.0/Cooperative	Anew Dawn Adult Living	ARF	02/13/2024
Heritage Clinic	Leisure Garden	RCFE	02/14/2024
Heritage Clinic	Lone Star Board and Care - Crenshaw	ARF	02/14/2024
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Compton Family Mental Health Hollywood 2.0/Cooperative Step Up on Second Downtown MHC Hollywood 2.0/Cooperative Hollywood 2.0/Cooperative DMH HOME Team DMH HOME Team Heritage Clinic ASC Treatment Group Anne Sippi Clinic DMH HOME Team Hollywood 2.0/Cooperative SSG Silver Hollywood 2.0/Cooperative DMH HOME Team Hollywood 2.0/Cooperative SSG Silver Hollywood 2.0/Cooperative DMH HOME Team East San Gabriel Valley MHC DMH HOME Team Didi Hirsch MHC SSG Alliance Wesley Health Centers+JWCH Institute	Richards Board & Care Lone Star Board and Care - Crenshaw Anew Dawn Adult Living Walker's Care Anew Dawn Adult Living Anew Dawn Adult Living Anew Dawn Adult Living Anew Dawn Adult Living Wilton Haven Adult Residential Facility Lone Star Board and Care - Crenshaw Sunland Manor Inc. Anew Dawn Adult Living Commonwealth Royal Guest Home Anew Dawn Adult Living Carson Senior Assisted Living Pasa Alta Manor Anew Dawn Adult Living Villa Stanley Heritage Board & Care #1 Grandview LLC Knoah's Home LLC	ARF	MOVE IN DATE 02/16/2024 02/21/2024 02/21/2024 02/21/2024 02/22/2024 02/22/2024 02/22/2024 02/26/2024 02/26/2024 02/26/2024 02/27/2024 02/28/2024 03/01/2024 03/07/2024 03/07/2024 03/07/2024 03/11/2024 03/12/2024
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DMH HOME Team Heritage Clinic ASC Treatment Group Anne Sippi Clinic DMH HOME Team Hollywood 2.0/Cooperative SSG Silver Hollywood 2.0/Cooperative DMH HOME Team East San Gabriel Valley MHC DMH HOME Team Didi Hirsch MHC SSG Alliance Wesley Health Centers+JWCH Institute	Wilton Haven Adult Residential Facility Lone Star Board and Care - Crenshaw Sunland Manor Inc. Anew Dawn Adult Living Anew Dawn Adult Living Commonwealth Royal Guest Home Anew Dawn Adult Living Carson Senior Assisted Living Pasa Alta Manor Anew Dawn Adult Living Villa Stanley Heritage Board & Care #1 Grandview LLC	ARF ARF ARF ARF ARF RCFE ARF RCFE ARF ARF ARF ARF	02/26/2024 02/26/2024 02/27/2024 02/28/2024 03/01/2024 03/01/2024 03/06/2024 03/07/2024 03/07/2024 03/11/2024 03/12/2024
Heritage Clinic ASC Treatment Group Anne Sippi Clinic DMH HOME Team Hollywood 2.0/Cooperative SSG Silver Hollywood 2.0/Cooperative DMH HOME Team East San Gabriel Valley MHC DMH HOME Team Didi Hirsch MHC SSG Alliance Wesley Health Centers+JWCH Institute	Lone Star Board and Care - Crenshaw Sunland Manor Inc. Anew Dawn Adult Living Anew Dawn Adult Living Commonwealth Royal Guest Home Anew Dawn Adult Living Carson Senior Assisted Living Pasa Alta Manor Anew Dawn Adult Living Villa Stanley Heritage Board & Care #1 Grandview LLC	ARF ARF ARF ARF RCFE ARF RCFE ARF ARF ARF ARF ARF	02/26/2024 02/27/2024 02/28/2024 03/01/2024 03/01/2024 03/06/2024 03/07/2024 03/07/2024 03/11/2024 03/12/2024
ASC Treatment Group Anne Sippi Clinic DMH HOME Team Hollywood 2.0/Cooperative SSG Silver Hollywood 2.0/Cooperative DMH HOME Team East San Gabriel Valley MHC DMH HOME Team Didi Hirsch MHC SSG Alliance Wesley Health Centers+JWCH Institute	Sunland Manor Inc. Anew Dawn Adult Living Anew Dawn Adult Living Commonwealth Royal Guest Home Anew Dawn Adult Living Carson Senior Assisted Living Pasa Alta Manor Anew Dawn Adult Living Villa Stanley Heritage Board & Care #1 Grandview LLC	ARF ARF ARF RCFE ARF RCFE ARF ARF ARF ARF ARF	02/27/2024 02/28/2024 03/01/2024 03/01/2024 03/06/2024 03/07/2024 03/07/2024 03/11/2024 03/12/2024
DMH HOME Team Hollywood 2.0/Cooperative SSG Silver Hollywood 2.0/Cooperative DMH HOME Team East San Gabriel Valley MHC DMH HOME Team Didi Hirsch MHC SSG Alliance Wesley Health Centers+JWCH Institute	Anew Dawn Adult Living Anew Dawn Adult Living Commonwealth Royal Guest Home Anew Dawn Adult Living Carson Senior Assisted Living Pasa Alta Manor Anew Dawn Adult Living Villa Stanley Heritage Board & Care #1 Grandview LLC	ARF ARF RCFE ARF RCFE ARF ARF ARF ARF	02/28/2024 03/01/2024 03/01/2024 03/06/2024 03/07/2024 03/07/2024 03/11/2024 03/12/2024
Hollywood 2.0/Cooperative SSG Silver Hollywood 2.0/Cooperative DMH HOME Team East San Gabriel Valley MHC DMH HOME Team Didi Hirsch MHC SSG Alliance Wesley Health Centers+JWCH Institute	Anew Dawn Adult Living Commonwealth Royal Guest Home Anew Dawn Adult Living Carson Senior Assisted Living Pasa Alta Manor Anew Dawn Adult Living Villa Stanley Heritage Board & Care #1 Grandview LLC	ARF RCFE ARF ARF ARF ARF ARF	03/01/2024 03/01/2024 03/06/2024 03/07/2024 03/07/2024 03/11/2024 03/12/2024
SSG Silver Hollywood 2.0/Cooperative DMH HOME Team East San Gabriel Valley MHC DMH HOME Team Didi Hirsch MHC SSG Alliance Wesley Health Centers+JWCH Institute	Commonwealth Royal Guest Home Anew Dawn Adult Living Carson Senior Assisted Living Pasa Alta Manor Anew Dawn Adult Living Villa Stanley Heritage Board & Care #1 Grandview LLC	RCFE ARF RCFE ARF ARF ARF ARF	03/01/2024 03/06/2024 03/07/2024 03/07/2024 03/11/2024 03/12/2024
Hollywood 2.0/Cooperative DMH HOME Team East San Gabriel Valley MHC DMH HOME Team Didi Hirsch MHC SSG Alliance Wesley Health Centers+JWCH Institute	Anew Dawn Adult Living Carson Senior Assisted Living Pasa Alta Manor Anew Dawn Adult Living Villa Stanley Heritage Board & Care #1 Grandview LLC	ARF RCFE ARF ARF ARF ARF	03/06/2024 03/07/2024 03/07/2024 03/11/2024 03/12/2024
DMH HOME Team East San Gabriel Valley MHC DMH HOME Team Didi Hirsch MHC SSG Alliance Wesley Health Centers+JWCH Institute	Carson Senior Assisted Living Pasa Alta Manor Anew Dawn Adult Living Villa Stanley Heritage Board & Care #1 Grandview LLC	RCFE ARF ARF ARF ARF	03/07/2024 03/07/2024 03/11/2024 03/12/2024
East San Gabriel Valley MHC DMH HOME Team Didi Hirsch MHC SSG Alliance Wesley Health Centers+JWCH Institute	Pasa Alta Manor Anew Dawn Adult Living Villa Stanley Heritage Board & Care #1 Grandview LLC	ARF ARF ARF	03/07/2024 03/11/2024 03/12/2024
DMH HOME Team Didi Hirsch MHC SSG Alliance Wesley Health Centers+JWCH Institute	Anew Dawn Adult Living Villa Stanley Heritage Board & Care #1 Grandview LLC	ARF ARF ARF	03/11/2024 03/12/2024
Didi Hirsch MHC SSG Alliance Wesley Health Centers+JWCH Institute	Villa Stanley Heritage Board & Care #1 Grandview LLC	ARF ARF	03/12/2024
SSG Alliance Wesley Health Centers+JWCH Institute	Heritage Board & Care #1 Grandview LLC	ARF	_
Wesley Health Centers+JWCH Institute	Grandview LLC		02/42/2024
		D.C	03/13/2024
	Knoah's Home LLC	RCFE	03/13/2024
- C		ARF	03/14/2024
, , , , , , , , , , , , , , , , , , , ,	The Manor	ARF	03/14/2024
	Anew Dawn Adult Living	ARF	03/14/2024
	Anew Dawn Adult Living	ARF	03/15/2024
	Anew Dawn Adult Living	ARF	03/15/2024
	Anew Dawn Adult Living	ARF	03/15/2024
	Anew Dawn Adult Living	ARF	03/18/2024
SSG Alliance	Villa Flora	ARF	03/18/2024
, , , , , , , , , , , , , , , , , , , ,	Franks Adult Residential	ARF	03/19/2024
,	Raechelle Care Home	ARF	03/20/2024
'	Walker's Care	ARF	03/20/2024
1011111	Knoah's Home LLC	ARF	03/26/2024
	Pasadena Villa Senior Living	RCFE	03/27/2024
,	Bel Air Guest Home	ARF	03/27/2024
SSG Alliance	Parkview Manor	ARF	03/27/2024
Hollywood MHC	Anew Dawn Adult Living	ARF	03/29/2024
ű	Heritage Board & Care #1	ARF	03/29/2024
E.D. Edelman Westside MHC	The Manor	ARF	04/02/2024
SSG Alliance	Wilton Haven Adult Residential Facility	ARF	04/04/2024
DMH HOME Team	Anew Dawn Adult Living	ARF	04/08/2024
Step Up on Second	Bel Air Guest Home	ARF	04/08/2024
Coastal API	Heritage Board & Care #3	ARF	01/25/24*
Bridges	El Molino Manor	ARF	04/04/2024
Hollywood 2.0/Cooperative	Anew Dawn Adult Living	ARF	04/05/2024
HFL Cedar Street Homes	Homes for Life- Madison House	ARF	04/09/2024
E.D. Edelman Westside MHC	Lone Star Board and Care - Manhattan	ARF	04/10/2024
Hollywood 2.0/Cooperative	Anew Dawn Adult Living	ARF	04/10/2024
Coastal API	Heritage Board & Care #1		04/11/2024
Didi Hirsch MHC	Bay Breeze Care	ARF	04/11/2024
	Anew Dawn Adult Living	ARF	04/12/2024
	Bel Air Guest Home	ARF	04/15/2024
·	Anew Dawn Adult Living	ARF	04/16/2024
	Fair Oaks Manor	ARF	04/16/2024
	Heritage Board & Care #1	ARF	04/18/2024
	Anew Dawn Adult Living	ARF	04/18/2024
	Anew Dawn Adult Living	ARF	04/18/2024
	Crystal Manor	ARF	04/22/2024
	Anew Dawn Adult Living	ARF	04/23/2024
 	Anew Dawn Adult Living	ARF	04/24/2024

NAME OF REFERRAL SOURCE	NAME OF FACILITY OF ARF/RCFE PLACEMENT	TYPE	MOVE IN DATE
DMH HOME Team	Anew Dawn Adult Living	ARF	04/25/2024
Hollywood 2.0/Cooperative	Anew Dawn Adult Living	ARF	04/25/2024
Pacific Clinics	Mountain View Board and Care	ARF	04/25/2024
Bridges	Crystal Manor	ARF	05/01/2024
Coastal API	Caremore Aid & Board Facility	ARF	05/01/2024
Didi Hirsch MHC	Heritage Board & Care #1	ARF	05/01/2024
San Fernando MHC	Topanga West Guest Home	ARF	05/01/2024
SSG Alliance	Windsor Hall	ARF	05/03/2024
Coastal API	Anew Direction Adult Living	ARF	05/07/2024
DMH HOME Team	The Manor	ARF	05/07/2024
Northeast MHC	Highland Park Guest Home	ARF	05/07/2024
DMH HOME Team	Bell Gardens Manor	ARF	05/08/2024
Didi Hirsch MHC	Golden Hills Retirement Center Inc.	RCFE	05/09/2024
DMH Costal API Gardena	Heritage Board & Care #4	ARF	05/09/2024
Genesis - Older Adult Programs	Rise n' Shine Villa	RCFE	05/09/2024
Hollywood 2.0/Cooperative	Anew Dawn Adult Living	ARF	05/13/2024
Didi Hirsch MHC	The Manor	ARF	05/16/2024
South Bay MHC	Sunnyside Residential	ARF	05/16/2024
SSG Alliance	Windsor Hall	ARF	05/16/2024
DMH HOME Team	Anand Care Center III	ARF	05/20/2024
Hollywood 2.0/Cooperative	Anew Dawn Adult Living	ARF	05/20/2024
E.D. Edelman Westside MHC	The Manor	ARF	05/21/2024
SSG Alliance	Sunland Manor Inc.	ARF	05/21/2024
DMH HOME Team	The Manor		05/22/2024
Hollywood 2.0/Cooperative	Anew Dawn Adult Living	ARF ARF	05/24/2024
DMH HOME Team	Bell Gardens Manor	ARF	05/28/2024
DMH HOME Team	Bell Gardens Manor	ARF	05/28/2024
SSG Alliance	Olivia Isabel Manor	ARF	05/28/2024
Heritage Clinic	Grandview LLC	RCFE	05/29/2024
DMH HOME Team	Heritage Board & Care #1	ARF	06/03/2024
E.D. Edelman Westside MHC	The Manor	ARF	06/03/2024
South Bay MHC	Anew Direction Adult Living	ARF	06/03/2024
SSG Alliance	Parkview Manor	ARF	06/03/2024
Mental Health America of Los Angeles	Heritage Board & Care #1	ARF	06/04/2024
SSG Alliance	Carson Senior Assisted Living	RCFE	06/05/2024
Mental Health America of Los Angeles	C.C'S Residential Facility for Adults	ARF	06/07/2024
SSG Alliance	Founders House of Hope	ARF	06/07/2024
The Village Family Services	Valley Manor Guest Home	ARF	06/10/2024
DMH-AVMHC	Gilmar Manor	ARF	06/11/2024
E.D. Edelman Westside MHC	Faith Manor	ARF	06/11/2024
Hollywood 2.0/Cooperative	Marisville Guest Home	ARF	06/11/2024
SSG Alliance	Carson Senior Assisted Living	RCFE	06/11/2024
DMH HOME Team	Unique Group Home	ARF	06/18/2024
Long Beach API	Lifestyle Board and Care	ARF	06/18/2024
Compton Family Mental Health	Franks Adult Residential	ARF	06/19/2024
DMH HOME Team	Heritage Board & Care #1	ARF	06/20/2024
DMH HOME Team	Heritage Board & Care #1	ARF	06/21/2024
Mental Health America of Los Angeles	Chez Bon Guest Home	ARF	06/24/2024
2 20 700.00	TOTAL BEDS		

^{*}Updated to reflect current information and/or correct a typographical error in the prior report.

EXHIBITE Referrals by City Funded Outreach Workers

Referrals by City Funded Outreach Workers to County Departments Quarterly Report (For the Period Ending September 30, 2024)

Reporting Categories	<u>Departments</u>					
<u>Reporting Categories</u>	All Departments	DPSS*	DHS-CBEST**	<u>DMH***</u>	DPH-SAPC****	
No. of contacts/service requests by	25	9	0	15	1	
Result of Contacts/Service Request						
Reached	10	1	0	8	1	
In Process	0	0	0	0	0	
Unable to Reach Client	7	3	0	4	0	
Unable to Reach Outreach Worker****	8	5	0	3	0	

	Reporting Categories							
	Type of Service Requests by Department							
	DPSS		DHS-0	CBEST	DI	ΜΗ	DPH-	SAPC
Information	Apply for Program - Approved	Apply for Program - Denied	Eligible	Not-Eligible	Outreach and Engagement	Appointment Given	Help-line	Connected to Clent Engagement and Navigation Services (CENS)
0	1	0	0	0	8	0	1	0

Reporting Categories					
No. of Requests Per Individual	Count				
# of Clients with 1 Request	23				
# of Clients with 2 Requests	2				
Total Requests	25				

Reporting Categories	
Location of Request	Count
90019	1
90028	2
90066	1
90291	2
91303	1
91304	3
91324	1
91343	2
91352	1
91356	1
91402	1
91406	1
91604	1
Not Provided	7
Total Referrals	25

^{*} DPSS: Outreach workers document referrals for screening and assistance with benefits applications to CalWORKs, General Relief, CalFresh, and Medi-Cal submitted to the designated DPSS email address, PEHOutreachReferral@dpss.lacounty.gov. DPSS reports on whether it provided benefits information, intake applications, and application dispositions.

^{**} DHS-CBEST: Outreach workers document referrals for screening and assistance with SSI, SSDI, and CAPI applications submitted by e-mail (cbestreferral@dhs.la.county.gov), phone (323-274-3777), or fax (213-482-3395). DHS-CBEST conducts intake appointment and reports on eligibility determinations.

*** DMH: Outreach worker document referrals for PEH experiencing a behavioral health crisis, or otherwise in need of specialty mental health treatment. Crisis referrals are submitted via telephone (800-854-7771), and referrals are added to dispatch board for response by a DMH Field Intervention Team. Other referrals are made through DMH's online portal, where referral is evaluated and assigned to appropriate program (i.e., HOME team, outpatient, or Full-Service Partnership). Upon receipt, provider will contact referring party or client to coordinate services. DMH reports on referral disposition as documented in Department's referral tracking system and/or the client's electronic health record system.

**** DPH-SAPC: Outreach workers document referrals to SASH by calling a 24/7 helpline 800-854-7771, and/or through or through contracted provider staff known as the CENS. SASH and CENS agents are able to provide screening, resources, and further linkage/referrals to SUD-treatment providers. DPH-SAPC reports on referral disposition as documented in clients' electronic health records.

***** No response was received to departmental inquiries about these referrals. This includes referrals previously reported as "in process."